

CUSTOMER SERVICE BULLETIN

July 23, 2018

Summary: Introduction of **NEW RED TAG** on Schrader EZ-sensor®

As part of Schrader's commitment to constant improvements our team has recognized customer challenges during installation of Schrader's universal programmable TPMS sensor solution - EZ-sensor®. Despite the comprehensive training that we provide to our customers, they still have difficulties understanding that Schrader's EZ-sensor® requires programming prior to installation on a vehicle.

Schrader EZ-sensor® is shipped **BLANK** and it should be programmed to correct **MMY (MAKE / MODEL / YEAR)** using a proper formatted **TPMS DIAGNOSTIC / SCAN TOOL**. In order to highlight that Schrader EZ-sensor® requires programming prior to installation on a vehicle our team has introduced a new indicator that is currently placed over the valve stem of every sensor shipped. This indicator is called **RED TAG** and provides basic instructions as shown below.

ATTENTION: EZ-sensor must be programmed to vehicle's make, model & year using a TPMS tool.

ACHTUNG: Der zugehörige Fahrzeugdatensatz muss mit einem RDKS-Programmiergerät auf den Sensor programmiert werden.



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STOP! Before returning EZ-sensor call Schrader Tech Hotline: 00800 5555 8767

STOP! Bevor Sie den EZ-sensor reklamieren, kontaktieren Sie unsere Hotline: 00800 5555 8767

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Example: EZ-sensor® 2.0 Part No. 2210

Installation Instructions:

- Carefully read the information on both sides of the **RED TAG**.
- Remove the Red Tag from the sensor valve stem before installing EZ-sensor® into a RIM / Tyre combination.
- Keep the **RED TAG** for future reference.
- Program EZ-sensor® with a proper TPMS diagnostic / scan tool to the correct **MMY (MAKE / MODEL / YEAR)** before using the sensor on the vehicle.
- **IMPORTANT** please call **SCHRADER TECH HOTLINE: 00800-5555-8767 (TOLL FREE)** before returning the sensors.
- For any further questions please call **SCHRADER TECH HOTLINE: 00800-5555-8767 (TOLL FREE)**.

Introduction Date:

All EZ-sensor® products shipped from **13TH OF AUGUST 2018** onwards will contain the new **RED TAG**.